



 **SORCE**

Award winning intranet solutions

AWARD WINNING COMPANY SORCE UTILISE THE FLEXIBILITY OF THE STREAM NETWORKS CLOUD TO ENHANCE THEIR INTRANET SERVICES

COMPANY PROFILE

SORCE Limited is an Intranet software supplier based in the UK who deliver Intranet solutions that support employee engagement and streamline business processes. SORCE use the Stream Networks Cloud environment to host their Intranet Software, enabling customers to securely access Intranet software from anywhere.

SORCE boast a customer base that ranges from Housing Associations and Charities to Multi National Conglomerates. With an ever increasing demand for flexible workforces, the flexibility that a Cloud Hosted Intranet provides ensures that Intranet access is always available.

COMPANY OBJECTIVES

- Improve flexibility of server provision
- Partner with a provider with excellent support
- Ensure all internal staff could quickly and easily build quotes
- Enjoy a two-way partner relationship

PRODUCT/SERVICES:

- Private Cloud Servers
- Dedicated Internet Connection
- Partnership

SECTOR:

Software Development

WEBSITE:

www.sorce.co.uk/

SOLUTION

Prior to partnering with Stream, SORCE had used other Cloud hosts but found they lacked flexibility in terms of bespoke specifications and also suffered from linear upgrade processes – whereby if RAM was increased, other elements such as Disk and CPU would also have to be increased. Martin Miles, Technical Director of SORCE commented;

“Stream Networks offer a complex solution that can be delivered simply. Servers are provisioned with a timescale that both SORCE and our customers are happy with. They are competitive in terms of price and offer a high level of service. It is imperative that both SORCE and our customers aren’t presented with unexpected charges. Stream publish a pricelist for new builds and upgrades with flexibility that has allowed us to move away from linear upgrades; now we only upgrade the resources required.”

A crucial requirement for SORCE was the ability for the Cloud environment to be integrated into a customer’s network with a single sign-on – Stream Networks were able to meet this demand which was a significant objective in the selection of a preferred hosting partner.

A vital element to SORCE was the level of support that Stream offer. It was imperative that the infrastructure which their Intranet was hosted on was supported by thorough SLAs, with 24/7/365 support available. Miles said “During the partnership, both SORCE and our customers have benefited from a high quality of support during and outside of normal business hours. It is extremely refreshing to be supported by knowledgeable human beings who you can have both a personable and technical conversation with.”

A strong and growing relationship between SORCE Ltd and Stream Networks has seen the number of services taken by SORCE Ltd grow. Alongside partnering with Stream Networks for Cloud, SORCE have directly purchased a dedicated Fibre Ethernet Leased Line internet connection, as well as expanding the internal range of the WiFi with Wireless Access Points.

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**MARTIN MILES
TECHNICAL DIRECTOR
SORCE LTD**

ABOUT STREAM NETWORKS

Stream Networks has been built for business use, enabling our customers to leverage the power of our 10GB network capacity and benefit from our peering agreements by lowering costs and increasing bandwidth.

Our core is built using Cisco and Juniper to provide a fully meshed network between four key UK Data Centres, at which point we extend our footprint with our peering agreements and connections into the major carriers. Our network is managed and monitored 24x7x365 to ensure your business stays connected.

With a significant capital investment in our high availability Cloud infrastructure (which continues to grow each year), businesses are able to realise the benefits of moving computing to the cloud whilst knowing their data is secure, UK-based, and available 24x7x365. Based in our core UK Data Centres, each cluster is designed to provide 100% uptime, and comprises the latest in replicated storage arrays, network capacity, and processing power, all built using VMware’s HA HyperVisor.